## **Annual Goals for Collier Library**

## 2011-2012

Goal 1: Service Assessment

**Description:** Benchmark current and proposed services against peers.

**Budget:** 0

**University Goals** 

**Supported:** 

1,2,3,4

**Strategic Goals** 

374,375

**Supported:** 

Director

Participation:

**Responsibility:** 

**Results:** Examined services at peer institution libraries (Alabama, University

defined peers, and OVC).

**Actions/Improvements:** A chart for service and staff comparison was developed. The next

step will be to work with campus faculty and staff to determine the future of services at Collier. This is part of the Strategic Plan for

next year.

Goal 2: Staffing Assessment

**Description:** Benchmark staffing against peers.

**Budget:** 0

**University Goals** 

**Supported:** 

1,3

**Strategic Goals** 

374,375,37

**Supported:** 

**Responsibility:** Director

**Participation:** 

**Results:** As with Service Assessment a spreadsheet was developed showing

staffing levels at peer institution libraries (Alabama, University

defined peers, and OVC).

**Actions/Improvements:** Noting the lower number of staff at Collier compared to peers, while

recognizing that Collier offers comparable services and, for the most part, longer service hours, indicates that work needs to be done to raise staffing levels. Staffing patterns related to services, etc. will be

explored in the Strategic Plan next year.

Goal 3: Information Commons Report

**Description:** Continue investigation from prior year. Make recommendation.

**Budget:** 0

**University Goals** 

**Supported:** 

1,2,4

**Strategic Goals** 

**Supported:** 

374,375

**Responsibility:** D Mcdaniel, P Oliver, C Nabors, G Simpson, L Huddleston

**Participation:** 

**Results:** Examined literature and websites of peer institution libraries.

Developed and deployed a web survey.

**Actions/Improvements:** Project Team found that an Information Commons at Collier is

feasible and some initial sketches were created of possible layout. There is much to be considered before moving forward including:

types of services, organizational framework, location

accommodation, funding, etc. Library faculty and staff will continue to work towards this end as it will be incorporated, in some way, into

the Strategic Plan.

Goal 4: ILS Report and Recommendation

**Description:** Continue research from prior year with recommendation and action

if necessary.

**Budget:** 0

**University Goals** 

**Supported:** 

1

**Strategic Goals** 

**Supported:** 

375,376

**Responsibility:** Project Team (A Taylor, D Townsend, A Butler)

**Participation:** 

**Results:** Project team assessed market for technology, fit, price, etc.

Submitted a written deliverable.

**Actions/Improvements:** At this point Collier is not going to purchase a new system;

however, we will continue to monitor the market and expect to have

something in place in the next 3-5 years.

Goal 5: Integration of Discovery Service and other tools

**Description:** Fully integrate Discovery Service, libguides, link resolver, etc.

into instruction, web presence, etc.

**Budget:** 0

**University Goals** 

**Supported:** 

1,2

**Strategic Goals** 

**Supported:** 

**Responsibility:** All

**Participation:** 

**Results:** This is an ongoing goal. Work continues to integrate EDS and

other such tools.

**Actions/Improvements:** 

**Goal 6:** Assessment Evaluation

**Description:** Review current library assessment schedule and make appropriate

changes to ensure correct, meaningful assessment is taking place.

**Budget:** 0

**University Goals** 

**Supported:** 

1

**Strategic Goals** 

**Supported:** 

**Responsibility:** Director

**Participation:** 

**Results:** After examining current assessment metrics/tools, etc. it is clear that

there needs to be further investigation and that this project needs to

roll to the Strategic Plan.

**Actions/Improvements:** 

## **Long-Term Goals for Collier Library**

## 2011-2012

**Goal 1:** Information Commons and Service redesign

**Description:** Work to redesign areas of Collier library to fit new service modes. Funds

noted below are broad guesstimate.

**Budget:** \$200,000.00

University Goals:

1,2,4

Accomplished:

**Spent:** \$0.00

Goal 2: Succession Planning and Reorg

**Description:** Collier must develop long range plan to deal with pending retirements,

changes in the industry and technology, changes in service modes, etc.

**Budget:** 0

**University Goals:** 

1,2,4,5

Accomplished:

**Spent:** \$0.00

Goal 3: New ILS

**Description:** The current Voyager Integrated Library System (ILS) is approaching end of

life. A new ILS will need to be purchased, staff trained, and product fully integrated in next 2-3 years...maybe sooner. \$50,000 projected annual increase with new systems as some locally maintained services such as physical hosting

will move to cloud.

**Budget:** \$50,000.00

University

1,4,5

**Goals:** 

**Accomplished:** 

**Spent:** \$0.00